



# PALMER MUSEUM OF ART

## Know Before You Go

The Palmer Museum of Art is open! Admission is always free.

Here's what you need to know before visiting:

- **Free timed-entry tickets:** All visitors are encouraged to reserve a free timed-entry ticket online via our website at [palmermuseum.psu.edu](http://palmermuseum.psu.edu). Registering in advance guarantees entrance. Please book your ticket via the "Get Tickets" button or by [clicking here](#).
- **Ticketing system:** Timed tickets for visiting the Palmer will be made through Penn State's Ticketmaster system. Below are step-by-step instructions on how to obtain your free tickets. If you are having difficulty signing in or reserving a particular date and time, please email [PalmerVisitorServices@psu.edu](mailto:PalmerVisitorServices@psu.edu) or call the Visitor Services desk at 814-865-7673 during regular museum hours.
  1. Click the "Get Tickets" box in the opening banner.
  2. In the main "List of Events" box, click the "Continue" button to the right of the "Palmer Museum of Art timed entry" event.
  3. From the list of dates and times, select the date and time you plan to visit the Palmer. Add the number of visitors in your party under each appropriate category by using the + and - buttons (you do not need to adjust the "Best Available" dropdown). Click "Find Tickets" at the bottom of the page.
  4. On the next page, click the green "Add to Cart" button (don't worry; tickets are free!)
  5. You will need to sign into Ticketmaster to "purchase" the tickets. Note: if you do not have a Ticketmaster account, click the small blue "Sign Up" hyperlink at the bottom of the sign-in page (next to "New to Ticketmaster?"). Follow the prompts to create an account.
  6. On the Shopping Cart screen, change the "Select Delivery" dropdown to your preferred electronic delivery method (text or e-mail). To finalize your order, click the blue "Checkout" button.
  7. You are all set! You will receive an email confirming your purchase. If you selected text as your delivery method, your tickets will be texted to your phone. If you selected email, your tickets will be emailed to you as a PDF attachment. You can either scan the PDF from your phone when you arrive, or you can print it and scan the printed copy.
- **Masks:** Unvaccinated visitors are required to wear masks during their visit to the Palmer.
- **Check-in:** Timed ticketing is contactless. Just tap your phone on the pedestal at the Visitor Services desk and go! Don't have a reservation, no worries! Just check in at the front desk with one of our friendly Visitor Services associates.
- **Parking:** Visitor parking for the Palmer Museum of Art is available for \$1 per hour at the nearby Nittany and East Parking Decks. Visitor ADA parking spaces are available in campus

decks and in lots adjacent to the Palmer with a one-day ADA visitor parking permit and a valid state-issued ADA placard or license plate. The ADA Permits may be obtained from the University Parking Office in the Eisenhower Parking Deck off Shortlidge Road. The ParkMobile app can also be used to pay for parking and to find available parking during evening hours on weekdays and all-day Saturday and Sunday. For more information about parking or one-day permits, please call Penn State Transportation Services at 814-865-1436 or visit <https://transportation.psu.edu/arts-performance#palmermuseumpaviliontheater>

- **Bags:** Large items such as backpacks, large bags, camera equipment bags, backpack-style child carriers, and umbrellas are not allowed in the galleries. Lightweight collapsible strollers are permitted, and umbrellas can be stored in the coatroom.
- **Sanitization:** Throughout the day, we will be sanitizing high-touch areas of the museum. We will also have hand sanitizer stations located throughout the museum; please use them.
- **Food and Drink:** Food, beverages, and gum are not allowed in the galleries or auditorium. You can leave travel mugs/plastic water bottles in the cubbies in the coatroom.
- **Photography:** Non-flash photographs are permitted and encouraged, except when indicated otherwise on labels next to artwork or exhibition signage. Tripods and selfie sticks are not allowed in the galleries. Requests to videotape works of art/galleries or to photograph with tripods and camera equipment should be directed to Beverly Sutley, Registrar, at [bx35@psu.edu](mailto:bx35@psu.edu) and/or Sarah Anne Wharton, Communications Specialist, at [saw534@psu.edu](mailto:saw534@psu.edu).
- **Sketching:** Sketching with pencils and colored pencils is allowed in the galleries. However, markers, ink pens, and other art supplies, including easels, are not permitted. An easy way to remember this is that “wet” or potentially messy art media including paints, ink, chalk, charcoal, oil pastels are prohibited. Large drawing boards or sketch pads (over 18 x 24 inches) are prohibited.
- **Gallery Stools:** Wooden stools are available for visitors’ use and stacked in various locations throughout the galleries.
- **Wi-Fi:** Complimentary wireless internet access is available in all indoor public spaces throughout the museum.
- **New Museum Hours:** The Palmer will be Closed Mondays, Tuesdays, and some holidays. Hours are: Wednesday, 11 a.m. to 5 p.m.; Thursday, 11 a.m. to 5 p.m.; Friday, 11 a.m. to 5 p.m.; Saturday, 10 a.m. to 5 p.m.; and Sunday, noon to 5 p.m. The last timed-entry ticket will be at 4:30 p.m. daily.